HYDROSOLVE SOFTWARE ORDER FORM

Please return completed form to HydroSOLVE, Inc.

HydroSOLVE, Inc. Software Sales 2303 Horseferry Court, Suite A Reston, VA 20191-2739 Tel: (703) 264-9024 Fax: (209) 254-8831 E-mail: hydrosolve@aqtesolv.com WWW: www.aqtesolv.com

Billing Address		Shipping Address	Same as billing address
Name:		Name:	
Company:		Company:	
Address 1:		Address 1:	
Address 2:		Address 2:	
City:	State/Province:	City:	State/Province:
Postal Code:	Country:	Postal Code:	Country:
Tel:	Fax:	Tel:	Fax:
E-mail:		E-mail:	

Software Product		Quantity	Amount
AQTESOLV Professional		\$750 x	\$
AQTESOLV Professional/DOS Upgrade	DOS S/N:	\$650 x	\$
AQTESOLV Standard	\$500 x	\$	
AQTESOLV Standard/DOS Upgrade	DOS S/N:	\$400 x	\$
AQTESOLV Professional Version Upgrade from 3.x to 4.x	S/N:	\$149 x	\$
AQTESOLV Professional Version Upgrade from 2.x to 4.x	S/N:	\$249 x	\$
AQTESOLV Professional Version Upgrade from $1.x$ to $4.x$	S/N:	\$349 x	\$
AQTESOLV Standard Version Upgrade from 3.x to 4.x	S/N:	\$99 x	\$
AQTESOLV Standard Version Upgrade from 2.x to 4.x	S/N:	\$199 x	\$
Download Next Day (FedEx) 2 nd Day (FedEx)		SHIPPING	\$
Customer Federal Express Account No. (Optional):	SUBTOTAL	\$	
Virginia Customers: Please add 5% sales tax.	SALES TAX	\$	
Bank Transfers: Please add \$20 bank service fee.	TOTAL	\$	

Payment Method (Please Choose One)				
Purchase Order <i>Please Include Copy of P.O.</i>	P.O. No.			
Prepaid Order	Check No.			
Credit Card	(print name on card)			
Card No.	(signature)			
Expiration (MM/YY) Security Code				

Windows is a registered trademark of Microsoft Corp.

HOW TO ORDER

To place an order, mail or fax the completed software order form to HydroSOLVE, Inc. When filling out the form, please be sure to include any shipping charges and serial numbers (S/N) required for upgrades. HydroSOLVE will make every effort to process your order within 24 hours of receipt.

PRICES

All prices shown on this software order form are for single-user licenses. Site licenses are also available (see below). **All prices are subject to change without notice.**

SITE LICENSES & VOLUME DISCOUNTS

Site licenses are available for the software shown on this order form. Contact HydroSOLVE for current pricing.

Volume discounts are available on orders of two (2) or more copies of the same software product. Contact HydroSOLVE for current discounts.

SHIPPING OPTIONS

Internet Download Now Available! HydroSOLVE, Inc. now offers *free* software downloads!

Next Day Delivery		Second Day D	Delivery
All orders requesting next day		All orders requesting	g second day
delivery are shipped via Federal		delivery are shipped	l via Federal
Express Priority Overnight		Express Economy	/ service.
service. All next day orders must		Service not currently available for	
be received by 2 PM Eastern Time		overseas ship	ments.
for same day shipping.			
US	\$30	US	\$20
Canada & Mexico	\$40	Canada & Mexico	\$30
Europe, Australia	\$50	Europe, Australia	N/A
& Pacific Rim		& Pacific Rim	
Africa, Asia &	\$80	Africa, Asia &	N/A
South America		South America	

METHOD OF PAYMENT

HydroSOLVE, Inc. accepts prepaid orders by credit card, check, money order and bank transfer. Please provide the security code (a three-digit code found at end of card number on the back of VISA, MasterCard and Discover cards or a four-digit code found on the front of American Express cards) for the credit card. We also invoice for U.S. purchase orders and request payment within 30 days. A copy of the purchase order must accompany the software order. Late bills are charged a 1½% monthly interest fee. **All payments must be issued in US dollars.**

BANK TRANSFERS

All payments by bank transfer will be charged a **\$20 bank service fee**.

RETURNS

HydroSOLVE, Inc. offers a 7-day money-back guarantee on all software products. Customers must return products in original working condition to receive a refund. Software that has been downloaded is not returnable. Customers will be charged a **\$25 per item restocking fee** plus any original invoice shipping charges. Please include a letter stating the reason for your return.

AQTESOLV for Windows SPECIAL DISCOUNT FORM For In-Situ Customers

Please return the completed form to HydroSOLVE, Inc. to receive the special discount* for In-Situ customers

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Customer Information		
Name:		
Address 1:		
Address 2:		
City:	State/Province:	
Zip/Postal Code:	Country:	
In-Situ Instrument:		
Serial Number:		

Please include a copy of the receipt for the In-Situ instrument or other proof of ownership documentation with this form.

* Special discount available to In-Situ customers purchasing a new copy of AQTESOLV for Windows from HydroSOLVE, Inc. Contact HydroSOLVE for details.